



Terms and conditions

inclusive

- unlimited km
- Insurance (CDW + TP)
- Assistance

Rental period.

- (1 day) = 24 hours
- All rentals are charged a minimum of 1 day = 24 hours a day. A full day is still billed for any portion of a 24-hour period used.
- If the vehicle is not returned at the previously agreed time or place, extra fees may be charged.
- If the customer wishes to extend the rental period, he must inform the rental company in advance which will be subject to availability of the car type .
- There is no grace period.
- There will be no refunds when the renter returns the vehicle earlier than agreed.

Failure to pick up the vehicle. (No Show)

- the rental company can cancel the reservation if the renter does not show up after 2 hours of the time mentioned in the reservation; if the renter fails to report any delay or change caused by the flight being delayed or any other reason, such as failure to provide a flight number for airport pick-up reservations.

Driving license requirements

- Driver's minimum age 23 years.
- Maximum driver age 75.
- The driver must have a driving license for more than 1 year and be over 23 years old.

- when picking up the vehicle, all drivers must present the complete driving license in their name. For UK drivers with the new style license, paper and photo parts may be required. Please note that an International Driving Permit does not replace the requirement for a regular driving licence. If using an international license/permit, a full driving license in the name of the main driver will still be required for vehicle rental. Personal photo ID or passport is required . Photocopies or photos of driving licenses and identification or passport are not excepted . We will not do supplye the vehilce if the main driver doesn't have a valid Driving license and Id.

- There may be additional drivers at an extra cost – 20€ per driver/per rental period as long as they comply with the the same requirements as the main driver.

Fuel.

- The vehicle must be returned with the same amount of fuel provided. (EX- ¼ to ¼)
- The rental company will not refund any extra fuel left

Out of Hours.

- For collection or return at the Airport from (08:00PM to 08:00AM) after-hours fees apply on request.

Delivery or return at the airport.

- (If the vehicle is picked up at the airport, you must inform Insularcar Rent a Car of your arrival flight number when booking the vehicle or as soon as possible. Insularcar Rent a Car will not be held responsible if the vehicle is not provided or available due to late arrival of flights if your flight number has not been provided.)

Delivery or drop off at the hotel.

- Delivery fees may apply depending on the location of the Hotel, subject to consultation with Insularcar.

Tickets.

- The main driver in the rental agreement is responsible for all infractions committed during the rental period.
- The driver is responsible for all toll costs, parking and traffic fines.

Insurance coverage.

- Compulsory CDW insurance is included; However, deductibles apply according to the rented vehicle category and model.

A-Mini (MCMZ) Excess -€800

SCDW (Excess Reduction Insurance): 15€ per Day reduces the Excess to 100€

B-Economy (EDMZ) Excess -€ 800

SCDW (Excess Reduction Insurance): 15€ per Day reduces the Excess to 100€

C-Compact (EDMV) Excess -€800

SCDW (Excess Reduction Insurance): €20 per Day reduces the Excess to €200

D-Compact (EDAV) Excess -€1000

SCDW (Excess Reduction Insurance): €20 per Day reduces the Excess to €200

E-Standard (CDMV) Excess -€1000

SCDW (Excess Reduction Insurance): €20 per Day reduces the Excess to €200

F-Standard (CDAV) Excess- €1500

SCDW (Excess Reduction Insurance): €25 per Day reduces the Excess to €350

H-Full Size (SVMD) Excess €1500

SCDW (Excess Reduction Insurance): €25 per Day reduces the Excess to €350

G-Compact (IVMV) €1500

SCDW (Excess Reduction Insurance): €25 per Day reduces the Excess to €350

- All values presented already include the current VAT rate.

Attention: Insularcar Rent a Car Lda. may cancel the reservation or the vehicle hire contract if the renter refuses to leave the Excess deposit.

Deductible reduction may not apply or be accepted for rental bookings of less than 3 days.

Security deposits.

- Insularcar will require a Credit Card for a security deposit at the beginning of the rental to cover the insurance deductible, this will be an amount blocked on the credit card which must

be in the name of the MAIN Driver. The deposit is returned at the end of the rental as long as the vehicle is returned in the same conditions in which it was rented. Debit cards and prepaid cards , Revolut ARE NOT ACCEPTED for deposits. Upon receipt of the vehicle, please ensure you inspect the vehicle for damage and report any issues to Rent a Car before leaving the venue. We also recommend checking the vehicle with Rent a Car upon return.

According to the vehicle reserved by the customer, if the type and model is not available, one of the same category and group will be given.

Insurance Exclusions.

- It is expressly forbidden to drive under the influence of alcohol or drugs, the driver automatically violating any agreement with his insurance policy.
- Tires, locks, vehicle underbody or vehicle interior, loss of keys, fuel mixing or negligent use of the vehicle.
- Any situation involving our vehicle: such as Accident, vandalism, theft, fire, it is mandatory to call the Police and inform Insularcar Rent a Car immediately.
- Any mechanical anomaly is important to immediately inform Insularcar Rent a Car through the assistance contacts provided in the rental contract.
- Insularcar Rent a Car provides its customers with a 24-hour assistance contact in the rental contract. Assistance situations caused by driver negligence may be subject to costs and charges.

Extras.

- Baby chair daily price 6.00 euros per day
- Booster seat for children €4.00 per day.

Note: All child seats must be installed by a parent or guardian.

ALL EXTRAS ARE PAYABLE LOCALLY TO THE RENTER UPON ARRIVAL.

opening hours

Office hours: 08:30 to 12:30 and from 14:30 to 18:30

Airport Meet&Greet 24 hours subject to after hours charges, deliveries and returns between 20:00 and 08:00 are subject to after hours charges.

Deliveries and returns on December 25th (Christmas Day) subject to fees on request.

For any clarification, please contact us through the following contacts:

Email: info@insularcar.com

Phone: +351 291772130 or +351291764673 from 8:30 am to 12:30 pm and from 2:30 pm to 6:30 pm.